From

Bhabindra Basnet

Everest Kitchen Bangkok

4th March 2019

To Whom It May Concern,

Subject: Issues regarding organization name and customers difficulties

Dear Sir,

I am the owner of Everest Kitchen writing this letter to clarify a dispute that has occurred amongst our customers and dealers. Based on the name of your organization which comes to matched ours, has created a several issues which aren’t bearable for us because of the inconvincible situation for our customers and the dealers we are been in partnership since long time.

Customers and dealers have been complaining us about the fact that aren’t meant to be of our concern about the conditions and problems they faced in your organization thinking we are in partnership and your organization is our new branch beside the fact that we are not in any kind of agreement yet. This kind of situation is causing us in poor reviews and customers visit towards our organization by everyone which was outstanding before.

Therefore, I request you to draw attention regarding my concern and come up with some solutions as soon as possible and contact us as possibly you can. Hope to resolve this matter at the earliest.

Yours Faithfully,

Bhabindra Basnet